VIRTUAL PUBLIC HEARINGS ON PROPOSED SERVICE CHANGES TO
WARE-PALMER SHUTTLE &
QUABOAG MICROTRANSIT SERVICE

Proposed Ware-Palmer Route Adjustments

PVTA, in partnership with the Quaboag Connector, is proposing to increase service on the Ware-Palmer Route. PVTA will provide circulator service in Palmer with the Quaboag Connector providing circulator service in Ware. In addition, Quaboag is proposing the addition of a Belchertown Ware Shuttle that will provide additional service to the town of Ware.

These changes provide the following benefits:

- Times of trips to Springfield Union Station change to a morning and a midday trip.
- Increase the number of round trips (from 1 trip to 2 trips) to Eastfield Mall. A morning and afternoon trip will be provided. Both trips will continue beyond Eastfield Mall to the Springfield Walmart.
- Provide 4 trips (instead of 3 trips) to Three Rivers. All 4 trips will start at the Palmer Big Y, follow Park Street to the Dollar General, return via South Main Street and continue to Three Rivers and Bondsville along the current route.
- Add service to Bondsville. We propose resuming service to Bondsville with 4 trips to Bondsville daily.
- Increase the number of round trips (from 4 trips to 7 trips)between Palmer Big Y and Ware Walmart.
- Increase the number of round trips (from 4 trips to 9 trips) between Ware Walmart and Ware Center.
- The proposed Belchertown Spencer Shuttle provides as much service in Ware as the circulator but provides more comprehensive service within the community.
- Still provides 5-daily trips in Ware.
- Provides same day microtransit service for connections to the fixed route as well as same day service for certain on-demand trips.

Proposed Palmer Schedule with Springfield Connections:

Ware Center	Ware Walmart	Palmer Big Y	Park St/ Dollar General	Palmer Library	Wing Hospital	Eastfield Mall	Springfield Walmart	Union Station (Arrival)
	7:00 AM	7:12 AM	--	--		--	--	7:36 AM
	8:20 AM	8:32 AM	8:37 AM	8:41 AM	8:46 AM	--	--	--
9:33 AM	9:40 AM	9:52 AM	--	9:56 AM	--	10:14 AM	10:22 AM	--
	11:15 AM	11:27 AM	11:32 AM	11:36 AM	11:41 AM	--	--	--
		12:08 PM	--	--		--	--	12:32 PM
1:23 PM	1:30 PM	1:42 PM	1:47 PM	1:51 PM	1:56 PM	--	--	--
		2:23 PM	2:28 PM	2:32 PM	2:37 PM	--	--	--
3:21 PM	3:28 PM	3:40 PM	--	3:44 PM	--	4:02 PM	4:10 PM	--
5:11 PM	5:18 PM	5:30 PM						

Union Station (Departure)	Springfield Walmart	Eastfield Mall	Three Rivers	Bondsville	Thorndike	Palmer Big Y	Ware Walmart	Ware Center
7:40 AM	--	--	--	--	--	8:03 AM	8:15 AM	
--	--	--	8:52 AM	8:58 AM	9:02 AM	9:06 AM	9:18 AM	9:23 AM
--	10:25 AM	10:32 AM	--	--	--	10:53 AM	11:05 AM	
--	--	--	11:47 AM	11:53 AM	11:57 AM	12:01 PM		
12:36 PM	--	--	--	--	--	12:59 PM	1:11 PM	1:16 PM
--	--	--	2:02 PM	2:08 PM	2:12 PM	2:16 PM		
--	--	--	2:43 PM	2:49 PM	2:53 PM	2:57 PM	3:09 PM	3:14 PM
--	4:13 PM	4:20 PM	--	--	--	4:41 PM	4:53 PM	4:58 PM

Proposed Belchertown Spencer Shuttle Schedule (provides service in Ware as well):

Belchertown Common	Ware Walmart	Ware Senior Center	Mary Lane Hospital	West Brookfield	Brookfield	East Brookfield	Spencer
	6:45 AM	6:50 AM	6:55 AM	7:03 AM	7:07 AM	7:13 AM	7:22 AM
8:30 AM	8:53 AM	8:58 AM	9:03 AM	9:11 AM	9:15 AM	9:21 AM	9:30 AM
10:45 AM	11:08 AM	11:13 AM	11:18 AM	11:26 AM	11:30 AM	11:36 AM	11:45 AM
1:35 PM	1:58 PM	2:03 PM	2:08 PM	2:16 PM	2:20 PM	2:26 PM	2:35 PM
3:45 PM	4:08 PM	4:13 PM	4:18 PM	4:26 PM	4:30 PM	4:36 PM	4:45 PM
Spencer	**East Brookfield**	**Brookfield**	**West Brookfield**	**Mary Lane Hospital**	**Ware Senior Center**	**Ware Walmart**	**Belchertown Common**
7:30 AM	7:38 AM	7:44 AM	7:46 AM	7:54 AM	7:57 AM	8:02 AM	8:18 AM
9:45 AM	9:53 AM	9:59 AM	10:01 AM	10:09 AM	10:12 AM	10:17 AM	10:33 AM
12:00 PM	12:08 PM	12:14 PM	12:16 PM	12:24 PM	12:27 PM	12:32 PM	12:48 PM
2:45 PM	2:53 PM	2:59 PM	3:01 PM	3:09 PM	3:12 PM	3:17 PM	3:33 PM
5:00 PM	5:08 PM	5:14 PM	5:16 PM	5:24 PM	5:27 PM	5:32 PM	